

Ricco Fabio is a wholly owned Brand of The Fresh-Ground Coffee Service, whose offices are at 105 Nibthwaite Road, Harrow, HA1 1TE.

If you would like to contact Ricco Fabio, please click on the 'Contact' section on the home page of the website ("the Website"). By using this Website you agree that you have read and accepted all the terms included herein.

'you', 'your' and 'yours' refer to the person(s) accessing the Website.

Terms

These Terms are to be read by you in conjunction with any other terms, conditions and disclaimers provided or referred to in the pages of the Website. In the event of any conflict, the terms, conditions and disclaimers provided in the pages of the Website shall prevail over these Terms.

Ricco Fabio may change the information, material and content provided on the Website at any time. Your continued access to or use of the Website will mean that you agree to any changes Ricco Fabio may make.

Users

You use the Website and the information contained herein at your sole risk and you are wholly responsible for such use. You must not use the Website for fraudulent purposes or in connection with any unlawful activity. You must not use the Website in any way that causes, or is likely to cause, the Website or access to it to be interrupted, damaged or impaired in any way.

In no event will Ricco Fabio, its suppliers, subcontractors, representatives or other third parties mentioned on this site be liable to any party for any direct, indirect, incidental, special, reliance, consequential or punitive damages for any use of this website or any other website, howsoever caused, including but not limited to costs or expenses, any loss of profit and/or business interruption, loss of programs or other data and any other losses that result from the use of, or inability to use, this Website or any materials on any site linked to this Website (including, but not limited to, any viruses or any other errors or defects or failures in computer transmissions or network communications) even if Ricco Fabio has been advised of the possibility of such damage and whether foreseeable or not. In addition, no liability can be accepted by Ricco Fabio in respect of any changes made to the content of the Website by unauthorised third parties. All express or implied warranties or representations are excluded to the fullest extent permissible by law. Ricco Fabio does not limit in any way its liability by law for death or personal injury caused by our negligence, breach of duty, gross negligence or wilful misconduct.

Nothing on this Website shall be deemed to constitute financial or other professional advice in any way. If any advice or guidance is required on Ricco Fabio's products or services, please contact Ricco Fabio as directed on this Website. These statements do not affect your statutory rights.

Third party products, services and websites

This Website may contain links to third-party websites. These are provided for information only and Ricco Fabio is not responsible for the content of any other websites or pages linked to or linking to this Website. No third party website may be linked to the Website without Ricco Fabio's prior written consent.

Ricco Fabio excludes responsibility for the suitability or availability of third party products or services which may appear on or be linked to the Website from time to time.

Access and Accuracy

Ricco Fabio aims to ensure the information contained in this Website is based on information at the date of publication, but accuracy cannot be guaranteed. Ricco Fabio makes no warranties or representations (express or implied) as to its accuracy, currency or completeness. You should take appropriate steps to verify all information on this Website before acting upon it.

While Ricco Fabio will try to ensure that the availability of the Website will be uninterrupted and error-free, this cannot be guaranteed. Your access to the Website may be occasionally suspended or restricted to allow for repairs, maintenance, or the introduction of new facilities or services. Ricco Fabio will, however, attempt to limit the frequency and duration of any such suspension or termination.

Trade marks and copyright

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Data Protection

We may collect and process the following data about you:

- your name;
- your mobile and/or business telephone number;
- your email address; and
- your occupation.
- other information that you provide by filling in forms on our website.

This includes information provided at the time of requesting information from us.

We may also ask you for information when you enter a competition or promotion sponsored by us and when you report a problem with our site.

If you contact us, we may keep a record of that correspondence.

We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.

Details of transactions you carry out through our site and of the fulfilment of your orders.

Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.

We use information held about you in the following ways:

To ensure that content from our site is presented in the most effective manner for you and for your computer.

To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.

To carry out our obligations arising from any contracts entered into between you and us.

To allow you to participate in interactive features of our service, when you choose to do so.

To notify you about changes to our service.

We may share non-personal aggregate statistics (group) data about our website visitors' traffic patterns with our partners or other parties. However, we do not sell to or share personal data with other organisations.

We will not disclose your personal information to any third party business but we may share your information with our group companies, subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 736 of the UK Companies Act 1985 and section 1159 of the Companies Act 2006.

In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.

If all or substantially all of our assets are acquired by a third party, in which case personal data held by us about our customers will be one of the transferred assets.

If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use or terms and conditions of supply and other agreements; or to protect our rights, property, or safety, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

'Cookies'

We do not use cookies on our website.

Your rights

In addition to our safeguards, your personal data is protected in the UK by the Data Protection Act 1998 and by comparable legislation in the rest of the EEA and certain other parts of the world where we do business. This provides, amongst other things, that the data we hold about you must be processed lawfully and fairly. It should be accurate, relevant and not excessive. The information should be kept up to date, where necessary, and not retained by us for longer than is necessary. It should be kept securely to prevent unauthorised access by people other than us.

You have the right to see what information we hold about you and alert us to any inaccuracies, you can do this by requesting a copy of your data by emailing info@riccofabio.com. Any request may be subject to an administration fee to meet our costs in providing you with details of the information we hold on you.

Changes to the Privacy Statement

We reserve the right to change this privacy statement at any time without notice. Any changes to this privacy statement will be posted here.

Security

We treat all the data held by us with the utmost care and security. All information you provide to us is stored on our secure servers. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Governing law

The Website and these Terms are governed by the law of England and the English courts shall have the non-exclusive jurisdiction to hear any dispute arising out of them.

Privacy Statement

Use of Information

This policy describes the way in which Ricco Fabio collects personal data and the purposes for which we may use it.

We may collect and process the following data about you:

your name;

your mobile and/or business telephone number;

your email address; and

your occupation.

other information that you provide by filling in forms on our website.

This includes information provided at the time of requesting information from us.

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To carry out our obligations arising from any contracts entered into between you and us.

To allow you to participate in interactive features of our service, when you choose to do so.

To notify you about changes to our service.

We may share non-personal aggregate statistics (group) data about our website visitors' traffic patterns with our partners or other parties. However, we do not sell to or share personal data with other organisations.

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

We will not disclose your personal information to any third party business but we may share your information with our group companies, subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 736 of the UK Companies Act 1985 and section 1159 of the Companies Act 2006.

In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.

If all or substantially all of our assets are acquired by a third party, in which case personal data held by us about our customers will be one of the transferred assets.

If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use or terms and conditions of supply and other agreements; or to protect our rights, property, or safety, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

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Your rights

In addition to our safeguards, your personal data is protected in the UK by the Data Protection Act 1998 and by comparable legislation in the rest of the EEA and certain other parts of the world where we do business. This provides, amongst other things, that the data we hold about you must be processed lawfully and fairly. It should be accurate, relevant and not excessive. The information should be kept up to date, where necessary, and not retained by us for longer than is necessary. It should be kept securely to prevent unauthorised access by people other than us.

You have the right to see what information we hold about you and alert us to any inaccuracies, you can do this by requesting a copy of your data by emailing (company contact). Any request may be subject to an administration fee to meet our costs in providing you with details of the information we hold on you.

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